



OFFICE OF FAMILY  
REPRESENTATION AND ADVOCACY  
Improving lives through outstanding advocacy

**INFORMATION TECHNOLOGY  
STRATEGIC PLAN  
Fiscal Year 2026**

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Chief Information Officer**

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## EXECUTIVE SUMMARY

In 2018, the Children’s Court Improvement Commission (CCIC) engaged the American Bar Association (ABA) Center on Children and the Law to study the court-appointed contract attorney system that existed before OFRA. In this system, attorneys contracted with the Administrative Office of the Courts (the AOC) to represent children, youth, and parents. The AOC received funding for these contracts as part of the Court Appointed Attorney Fee Fund.

Despite decades of interventions and attempts to improve outcomes by improving representation, the ABA identified ongoing issues in quality of representation as well as structural, systemic weaknesses in the NM system. The ABA’s findings identified several barriers to high quality representation that resulted in delays in achieving permanency for children, including:

- Inadequate funding and compensation,
- Inadequate monitoring and oversight of attorneys,
- Unmanageable caseloads,
- Poor attorney retention,
- Lack of diversity and cultural humility, and
- Lack of staff and resources in the AOC to address these continued issues.

After the ABA’s report, the NM Senate passed Joint Memorial 10 in 2019, creating the Family Representation Task Force (which later became a Commission). The Task Force was charged with studying and making recommendations about structural changes and practice models that would improve representation in New Mexico. That Task Force recommended the creation of an independent legal office with an oversight commission and interdisciplinary legal teams as the evidence-based practice model. The Family Representation Commission (FRC) developed the legislation and during the 2022 Session, the Legislature passed the Family Representation and Advocacy Act (HB46). The Act creates the Office of Family Representation and Advocacy (OFRA) as an independent adjunct agency in the Executive Branch. The Act passed unanimously on the House Floor and by a vote of 35-2 on the Senate Floor. On March 8, 2022, Governor Michelle Lujan Grisham signed the bill into law.

The Family Representation Commission (FRC) developed legislation and during the 2022 Session, the Legislature passed the Family Representation and Advocacy Act (HB46). The Act creates the Office of Family Representation and Advocacy (OFRA) as an independent adjunct agency in the Executive Branch. The Act passed unanimously on the House Floor and by a vote of 35-2 on the Senate Floor. On March 8, 2022, Governor Michelle Lujan Grisham signed the bill into law. After extensive recommendations by the FRC and preparation by the Oversight Commission, and OFRA’s leadership team, OFRA began serving clients on its opening day, July 1, 2023.

OFRA provides high-quality legal representation and advocacy for New Mexico families in the child abuse and neglect system. As required by the NM Children’s Code, the agency provides attorneys to all children, youth, and respondents in cases under the Abuse and Neglect, Fostering Connections, and

Families in Need of Court Order Services, Acts. In addition, OFRA offers Interdisciplinary Legal Teams consisting of a lawyer, a social worker, and a peer navigator to advocate to one respondent parent in each case in Bernalillo County. These teams help children and families access resources, services, and concrete supports they need to stay together safely whenever possible. We are expanding this service to Dona Ana County in FY 25 and will further expand these interdisciplinary services in FY26.

In FY25 and FY26, OFRA plans to further enrich its Information Technology Services (ITS) team to provide technology services and support that will enhance the overall efficiency and effectiveness of the agency. The plan will begin by laying the foundation for developing an Information Technology (IT) governance structure, implementing IT policy and procedures, and defining the infrastructure backbone to align with OFRA's strategic goals. Specifically:

- Governance and Accountability
- Data Security and Privacy
- IT Processes
- Employee/Contractor Onboarding and Offboarding
- Enterprise Architecture
- Disaster Recovery
- Application Integration
- Business Continuity

OFRA's highest IT priority is to implement a case management system that allows for the collection and maintenance of case records, assignment of legal teams, as well as quantitative data reporting that accurately reflects the operation and administration of services to clients. The system will collect data on outcomes for children and families while maintaining client confidentiality. It will also be used to evaluate the effectiveness of the agency's programs and practices, provide metrics, and guidance for continuous improvements.

The Office of Family Representation and Advocacy has hired a full-time Chief Information Officer (CIO) to develop and implement the IT vision, roadmap and goals for the agency. In addition to the CIO, OFRA's IT team includes an IT Support Specialist.

## **I. AGENCY OVERVIEW**

### **AGENCY MISSION**

OFRA's Mission is to hear families, respect their culture and their choices, and provide the interdisciplinary advocacy needed to create the best possible outcomes for children and their

families. With humility, respect, and compassion, OFRA promotes diversity, equity, inclusion, and belonging for all whose lives we touch.

Information Technology Services (ITS) supports this mission by implementing IT solutions that make case information easily accessible to attorneys, social workers, and peer navigators. ITS also collects data and evaluates the effectiveness and impact of the agency to enhance accessibility to OFRA's services for all of New Mexico's diverse communities.

## AGENCY GOALS

OFRA provides high quality legal representation and advocacy for New Mexico families in the child abuse and neglect system. As described above, OFRA currently provides lawyers to all parties in this system and provides Interdisciplinary Legal Teams (a lawyer, a social worker, and a peer navigator) in Bernalillo County to advocate and help children and families successfully access the resources, services, and concrete supports they need to stay together safely whenever possible. These interdisciplinary services are a key feature of OFRA's practice model that will be rolled out statewide as funding allows. Expanded funding depends on our ability to collect and analyze data showing the impact of our model. ITS' work in FY25 and FY26 will facilitate the secure, accurate, appropriate, and efficient collection of data in our cases.

OFRA envisions an equitable society of strong families where culture is honored, and dignity is respected. We are committed to strengths-based advocacy and representation of clients, understanding that children and families do best when their unique strengths are recognized, they define their own needs, and their self-defined interests drive the representation and services they receive. To provide the zealous and tenacious representation children and families deserve, the agency embraces and upholds the following *guiding principles*:

- **Respect for families:** Parents have a right to parent their child, and children have a right to be raised by their parent; children belong with their families whenever possible.
- **Respect for children:** Children have a right to be safe. The office recognizes and promotes the importance of a child's emotional, psychological, educational, and overall well-being.
- **Raising up the voices of children and families:** Children and families must have meaningful input into the services and resources in their case plans.
- **Recognition of children and parents as whole people:** Children and parents are whole people with talents, interests, feelings, histories, and communities.
- **Equity for children and families of color:** The office is committed to equity in its work with children and families of color.

- **Affirmation of diversity:** The office affirms and respects the diversity of families and cultures by encouraging, fostering, and maintaining cultural connections.
- **Protection of rights:** The office respects and protects the rights of children and parents regardless of race, gender, religion, sexual orientation, national, ethnic or social origin, socioeconomic status, language, political or other opinion, disability or other status.
- **Continuous improvement:** The office continuously improves the quality of its services through rigorous evaluation and quality monitoring.
- **Family-centered best practices:** The office follows family-centered best practices that promote child safety, well-being, dignity, equity, and permanence.

## IT VISION AND PRIORITIES

ITS will provide quality IT services to enable OFRA to effectively manage and help children and families access services and concrete supports to help them achieve their goals. ITS will establish operational plans, technology roadmaps, resources and technology investments that support the goals outlined in OFRA’s strategic plan. We will do this by:

- developing IT processes that implement Information Technology Infrastructure Library (ITIL) methodologies for processes and procedures,
- delivering IT services that align with the Department of Information Technology (DoIT) strategic goals, and
- leveraging current cloud-based solutions and hosting, and other emerging technologies.

ITS provides collaborative leadership and support for OFRA by aligning technologies for planning, development, implementation, and support with OFRA’s services and internal operations.

## ORGANIZATION STRUCTURE

OFRA is comprised of three divisions, Administrative Services, Legal Services, and Interdisciplinary Services. At the date of submission, OFRA employs 22 full-time employees and maintains contracts with approximately 100 attorneys throughout the state to provide legal representation for all parents/custodians, children, youth and eligible adults across New Mexico. As a new state agency, OFRA will continue to expand staffing exponentially as budget permits. See Appendix A-1, Organizational Chart, for the current staffing pattern, as well as anticipated staff expansion for FY25 (shown in orange) and FY26 (shown in green and blue). *Please note that the Organizational Chart does not accurately reflect lines of reporting for the FY25 and FY26 expansions that will also include new supervisory staff.*

OFRA's FY25 goals include launching a brick-and-mortar offices in Albuquerque, beginning the procurement process for office space in Las Cruces (that will open in FY26), expanding administrative staff to support the critical infrastructure of the organization, and expanding services for clients to include additional full-time attorneys, peer navigators, and social workers.

## **II. IT ENVIRONMENT**

### **Major Applications**

Throughout FY24, ITS provided application and configuration support for OFRA's web-based case management software application, LegalServer, which was purchased by the Administrative Office of the Courts (AOC) on behalf of OFRA prior to the agency's formation. LegalServer was to manage specific data collection, documentation and documents, automation, and workflows that support legal and other services provided to clients by attorneys and other members of the Interdisciplinary Legal teams. At the end of FY24 and numerous months into implementation of this software, the developer failed to provide the customization required by OFRA, including the ability to segregate confidential and protected client information for each team member's entry and use. As a result, it was decided by OFRA's executive leadership team that a new software solution would be needed to meet the organization's legal responsibilities and requirements. OFRA is currently researching a replacement solution; including off-the-shelf options that meet our business needs or a custom developed solution. C2 funding will be requested for FY27. No other major applications are planned for FY26.

### **Infrastructure**

OFRA is a new state agency with the singular focus of providing high quality legal representation and services to children and families involved with the child and family welfare system. The current infrastructure is provided by the New Mexico Department of Information Technology (DoIT). Azure is a cloud platform that allows ITS to integrate and manage environments with services designed for the hybrid cloud. In FY25, the agency plans to open and move into an office space in Albuquerque. At that time, IT infrastructure needs should be consistent as there are no plans to host data at the location. We will be working with DoIT in FY25 for the buildout of internet access and firewall support in the new building pending RFP completion. Ongoing internet access costs and maintenance will be built into the operating budget for FY26.

### **Security**

OFRA's goal is to develop an IT security strategy in FY25. We are currently leveraging the tools and solutions provided by DoIT to address data integrity, define vulnerabilities, and promote

cybersecurity awareness. As of calendar year 2024, OFRA is fully enrolled in both InTune device management and Microsoft Defender and will continue to be a part of the DoIT cloud hosted Azure tenant. ITS is currently developing data and security policies and procedures to define enterprise-level roles and governance. OFRA is also developing data retention policy and controls in partnership with DoIT. The CIO is currently acting in the capacity of Chief Information Security Officer (CISO). There are currently no plans to hire a full time CISO until FY27.

## **IT Certified Projects**

At this time, OFRA does not have any IT certified projects.

## **Workforce**

### **A. Full Time Employees**

OFRA currently has two authorized FTE dedicated to IT, including the CIO and an IT end user support person. Both positions are currently filled. See Appendix A-2 for Org Chart of OFRA's current IT team. Additional IT support is provided by DoIT. While no new/additional IT staff are identified in FY25 or FY26, OFRA is aware that more IT staff will be needed as we continue to expand the number of FTE and open new brick and mortar offices statewide, with 2 offices projected to be opened by the end of FY26, and 3 additional offices in following years. The current FTE, with the support of DoIT, can support the organization's IT needs. All OFRA staff are currently working remotely/teleworking due to not having an office space. Once the Albuquerque-based office opens in spring 2025, the current IT staff will be housed in this location.

### **B. IT Professional Services Contractors**

OFRA currently holds a professional services contract with Real Time Solutions to host our website and provide website maintenance services. Additionally, we currently hold a contract with LegalServer that we are in the process of canceling in order to pave the way for a case management solution that is aligned with our business needs.

## **Challenges**

OFRA is currently in the process of completing an RFP for building space. This process was delayed once during FY24 due to a flaw in the RFP. The RFP was reissued, and OFRA is currently in the process of negotiating a contract with the selected landlord and office space.



Due to the limitations of the LegalServer software, OFRA has been challenged with finding a new solution that will meet our business needs. This process has resulted in delayed implementation of a case management data system.

- One of our IT priorities for FY25 is to analyze and document OFRA’s functional needs in a software solution that will fulfill OFRA’s case management needs, confidentiality requirements, and the reporting requirements set out by OFRA’s oversight Commission and the NM Legislature.
- Once we identify our functional specifications, we will identify the characteristics of a software interface that is intuitive and easily accessible by our staff and contractors and that allows for efficient data entry and data reporting. We will then search for an existing software as service solution or pursue the development of a custom software.
- Once a system is acquired, training will be needed for all staff and contract attorneys to ensure accurate and timely data entry. This represents over 100 individuals that will need to be trained to ensure the case management system is implemented efficiently and with fidelity.

As staff increases throughout FY25 and FY26, IT staff augmentation will become necessary. However, due to budgeting constraints this will require careful planning.

### **III. FY24 KEY ACCOMPLISHMENTS**

FY24 was the initial year of operation for the Office of Representation and Advocacy (OFRA) and focused largely on the development of infrastructure and ensuring the provision of core legal services for those impacted by the child and family child welfare legal process. Additionally, we identified key personnel needs and focused efforts on hiring these positions. Our first year of operations focused on four primary goals as outlined in our initial strategic plan, with IT strategies supporting each goal:

1. Administer core legal services that will ensure due process, enhance client engagement, and promote client dignity.
2. Develop and implement policies and practices that provide for maximum efficiency and accountability.
3. Develop and implement policies and practices that promote manageable attorney caseloads and fair compensation.
4. Launch Interdisciplinary Legal Services for families in Bernalillo County built on the practices of Cornerstone Advocacy.

In FY24, OFRA transitioned to a new CIO and hired the first IT support staff member. The IT team improved the focus on IT service delivery and the created the agency’s first help desk ticketing

system. Hardware configurations and user onboarding were transitioned in-house in early 2024 and the dependency on DoIT’s desktop services was eliminated. DoIT services were invaluable in our initial setup and maintenance as an agency. OFRA looks forward to its future collaboration with DoIT as both a cloud customer and partner.

Although there were no FY24 IT Strategic goals explicitly outlined in the initial strategic plan, IT solutions were a requirement to achieve many of the outlined objectives and strategies. Key IT accomplishments are highlighted in the table below for fiscal years FY24 and FY25 to date. One major goal for FY25 not addressed (or anticipated) in the previous IT Strategic plan will be replacing LegalServer.

### **FY24/25 (to date) Strategic IT Accomplishments**

<b>STRATEGIC PRIORITY 1 – IT Process Management</b>	
Develop and define IT processes utilizing ITIL Methodologies	
<b>FY24 Strategy 1</b>	<b>Setup IT infrastructure</b>
Accomplishments	Intune, Defender, and Cayosoft setup and administration passed from DoIT to agency IT staff
Outcomes/Metrics	OFRA can effectively manage and onboard staff and services at the agency level without a dependence on DoIT
<b>FY24 Strategy 2</b>	<b>LegalServer Case Management System setup and testing</b>
Accomplishments	While ultimately not the selected solution for the agency, staff successfully trained on system and evaluated its fitness for intended purpose
Outcomes/Metrics	OFRA made the determination that a new system is required and an initial request for C2 funding was submitted. Note, however, that OFRA has concluded that seeking C2 funding for FY26 is premature and has withdrawn its C2 request. It will conduct its case management/data collection needs assessment in FY25 using a combination of state general funds and federal Title IV-E funds.
<b>FY25 Strategy 1</b>	<b>Develop a process for provisioning and allocating IT assets</b>
Accomplishments	This was accomplished in early calendar 2024 with the creation of a Microsoft SharePoint list and tracking of asset tags on equipment along with InTune asset management for all Dell laptops deployed in the Agency
Outcomes/Metrics	Process creation allows for IT to streamline the provisioning of assets
<b>FY25 Strategy 2</b>	<b>Develop a service delivery process to provide IT support to OFRA staff</b>
Accomplishments	Implemented Spiceworks helpdesk to manage ticketing and support workflow in calendar 2024 and hired an IT Support Specialist in calendar 2024 to manage support and ticket flow
Outcomes/Metrics	At the end of FY24, tickets managed in calendar 2024 exceed 150 with an average close time of 1 hours and an average response time of 5 minutes
<b>FY25 Strategy 3</b>	<b>Develop an IT onboarding and offboarding process</b>

Accomplishments	Onboarding and offboarding process documented and implemented through Help Desk
Outcomes/Metrics	Process allows efficient allocation of hardware, software and other resources. Additionally, an onboarding sheet was created to ensure that laptops deployed to new employees were configured with software, signatures, and other applications ready for use on day one of hire

<b>STRATEGIC PRIORITY 2 - Infrastructure</b>	
<b>Azure Implementation</b>	
<b>FY25 Strategy 1</b>	<b>Onboard users to Azure to leverage DoIT's cloud platform</b>
Accomplishments	All users are members of the DoIT EntraID cloud infrastructure
Outcomes/Metrics	Allows ITS to integrate and manage environments with services designed for the hybrid cloud
<b>FY25 Strategy 2</b>	<b>Onboard devices to Azure Intune Cloud-based endpoint management</b>
Accomplishments	All users are members of the DoIT EntraID cloud infrastructure
Outcomes/Metrics	Allows management of identities, devices by simplifying app management, and policy deployment
<b>FY25 Strategy 3</b>	<b>Onboard devices to Microsoft defender for endpoints</b>
Accomplishments	All users enrolled at time of onboarding
Outcomes/Metrics	Allows IT to focus on end-point security and the ability to respond to threats, provide real-time analysis, and automate radiation

## Additional IT Accomplishments in FY24

<b>APPLICATION</b>	
Accomplishment	Replaced old Squarespace external website with a WordPress site with ADA compliance and language translations support by Real Time Solutions
Value or Impact	New platform is easy to manage, similar in design to other state websites and is on an ofra.nm.gov domain. The site is ADA WCAG 2.1 AA compliant.
<b>PROCESS IMPROVEMENT</b>	
Accomplishment	Brought system configuration in house (was previously performed by DoIT)
Value or Impact	We can now manage and deploy new and replacement systems more quickly without relying on a third party.
<b>WORKFORCE</b>	
Accomplishments	Overall, OFRA has grown to 22 FTE (employed on date of plan submission) including two IT staff (CIO and Support Specialist)
Value or Impact	Agency efficiency improvements overall and improved IT service.
<b>CUSTOMER SERVICE</b>	

Accomplishments	Addition of Support Specialist to IT staff
Value or Impact	Improvement in customer service delivery and feedback from staff reflects this.
<b>TELEWORK</b>	
Accomplishments	Installation of TeamViewer on all laptops
Value or Impact	Allows IT staff to access all employee's laptops to address any issues that arise quickly and effectively.
<b>SECURITY</b>	
Accomplishments	Entire staff enrolled in/completed KnowBe4 trainings
Value or Impact	Reduction of clicking malicious links in emails.

#### IV. FY26 IT STRATEGIC GOALS AND STRATEGIES

The strategic goals defined in the tables below will continue building upon the foundation for IT services for The Office of Family Representation and Advocacy for FY26.

<b>STRATEGIC PRIORITY 1 – Critical Software and Instructure</b>	
<b>Goal Statement: Software is deployed that supports OFRA's achievement of its mission and purpose, including ensuring our ability to report on outcomes and impact for the families and children we serve.</b>	
<b>FY26 Strategy 1</b>	<b>Complete analysis, requirements gathering and interface design for new OFRA Family Legal Case Management system</b>
Outcomes/Metrics	Work with contractor to analyze and document the functional specifications for a legal case management system. Develop interface for the new system that meets business needs, including case-level data collection that allows for maximum security and confidentiality (system must include firewalls between the multiple assigned attorneys and interdisciplinary services team involved in a single case with multiple participants) and supplies required data for accurate reporting on outputs and outcomes.
<b>FY26 Strategy 2</b>	<b>Seek funding to support the implementation of an OFRA Family Legal Case Management System</b>
Outcomes/Metrics	Based on FY25 and FY26 research and analysis, create a thorough C2 funding request that supports the implementation of an OFRA Family Legal Case Management Systems capable of meeting OFRA's business needs.
<b>FY26 Strategy 3</b>	<b>Expand network services and support for new building infrastructure (post RFP)</b>
Outcomes/Metrics	Ensure network capabilities and security meets the needs of expanding Agency staff with bandwidth to support a 100% cloud-based infrastructure

<b>FY26 Strategy 4</b>	<b>Implement enhanced security of OFRA phones and tablets. enrolled in Microsoft Azure</b>
Outcomes/Metrics	Enroll 100% of OFRA's tablets and phoned in Microsoft Azure to implement encryption, password requirements, and remote wipe capabilities
<b>FY26 Strategy 5</b>	<b>Develop enhanced disaster recovery (DR) capabilities</b>
Outcomes/Metrics	Develop and implement an enhanced DR plan that ensures critical systems can be quickly restored after a disaster to minimize downtime. Regular backups and recovery processes protect OFRA against data loss, ensuring that all information can be restored.

<b>STRATEGIC PRIORITY 2 – Staff Training and Education</b>	
<b>OFRA staff are educated to fully understand and utilize technology solutions that promote our ability to achieve our mission and goals.</b>	
<b>FY26 Strategy 1</b>	<b>Procure and implement IT trainings and certifications through third party provider for Agency staff.</b>
Outcomes/Metrics	Improved staff knowledge and effective use of Microsoft and other software-based tools used in the agency to maximize efficiency and collaboration.
<b>FY26 Strategy 2</b>	<b>Create quick guides for software currently in use by OFRA staff.</b>
Outcomes/Metrics	Creation of user-friendly documents for SharePoint, OneDrive, etc., to increase OFRA's staff ability to effectively utilize these platforms.

# V. IT FISCAL AND BUDGET MANAGEMENT

## Information Technology (IT) Operating Budget (C1)

(To update this table, please double click on the embedded spreadsheet and add the required information. Before exiting the spreadsheet, please make sure to scroll up. Otherwise, the entries of this table will not be fully previewed.) □

<b>Agency Name</b>			<b>Agency Code</b>		
Office of Family Representation and Advocacy			68000		
<b>Base Request Operational Support of IT. Check one of the options below:</b>			<b>Flat Budget</b>	<b>Expansion from previous year</b>	
Yes/No				yes	
<b>Revenue IT Base Budget (dollars in thousands)</b>					
<b>Appropriation Funding Type</b>	<b>FY23 Actual</b>	<b>FY24 Actual</b>	<b>FY25 OpBud</b>	<b>FY26 Request</b>	<b>FY27 Estimate</b>
General Fund	0.0	91,064.9	367,143.2	224,336.5	224,336.5
Other State Funds	0.0	0.0	0.0	0.0	0.0
Federal Funds	0.0	37,287.6	65,214.4	74,778.8	74,778.8
Internal Svc Funds/Interagency Transfer	0.0	0.0	0.0	0.0	0.0
<b>Total</b>	<b>0.0</b>	<b>128,352.5</b>	<b>432,357.6</b>	<b>299,115.3</b>	<b>299,115.3</b>
<b>Expenditure Categories (dollars in thousands)</b>					
<b>Category or Account Description</b>	<b>FY23 Actual</b>	<b>FY24 Actual</b>	<b>FY25 OpBud</b>	<b>FY26 Request</b>	<b>FY27 Estimate</b>
Personal Services & Employee Benefits	0.0	87,034.5	177,788.3	177,788.3	177,788.3
Contractual & Professional Services	0.0	14,040.0	83,069.3	22,594.0	22,594.0
IT Other Services	0.0	27,278.00	171,500.0	98,733.0	98,733.0
Other Financing Uses	0.0	0.0	0.0	0.0	0.0
<b>Total</b>	<b>0.0</b>	<b>101,074.5</b>	<b>432,357.6</b>	<b>299,115.3</b>	<b>299,115.3</b>
	<b>Print Name</b>	<b>Phone</b>	<b>Email Address</b>	<b>Date</b>	
<b>Agency Cabinet Secretary/Director (Mandatory)</b>					
<b>Chief information Officer or IT Lead(Mandatory)</b>					
<b>Chief Finance Officer (Mandatory)</b>					

Agency Cabinet Secretary/Director Signature \_\_\_\_\_

Chief Information Officer/IT Lead Signature \_\_\_\_\_

Chief Financial Officer Signature \_\_\_\_\_

## VI. SPECIAL FUNDING, SUPPLEMENTAL, COMPUTER SYSTEM ENHANCEMENT (C2) FUNDING AND REAUTHORIZATION OF C2 APPROPRIATIONS

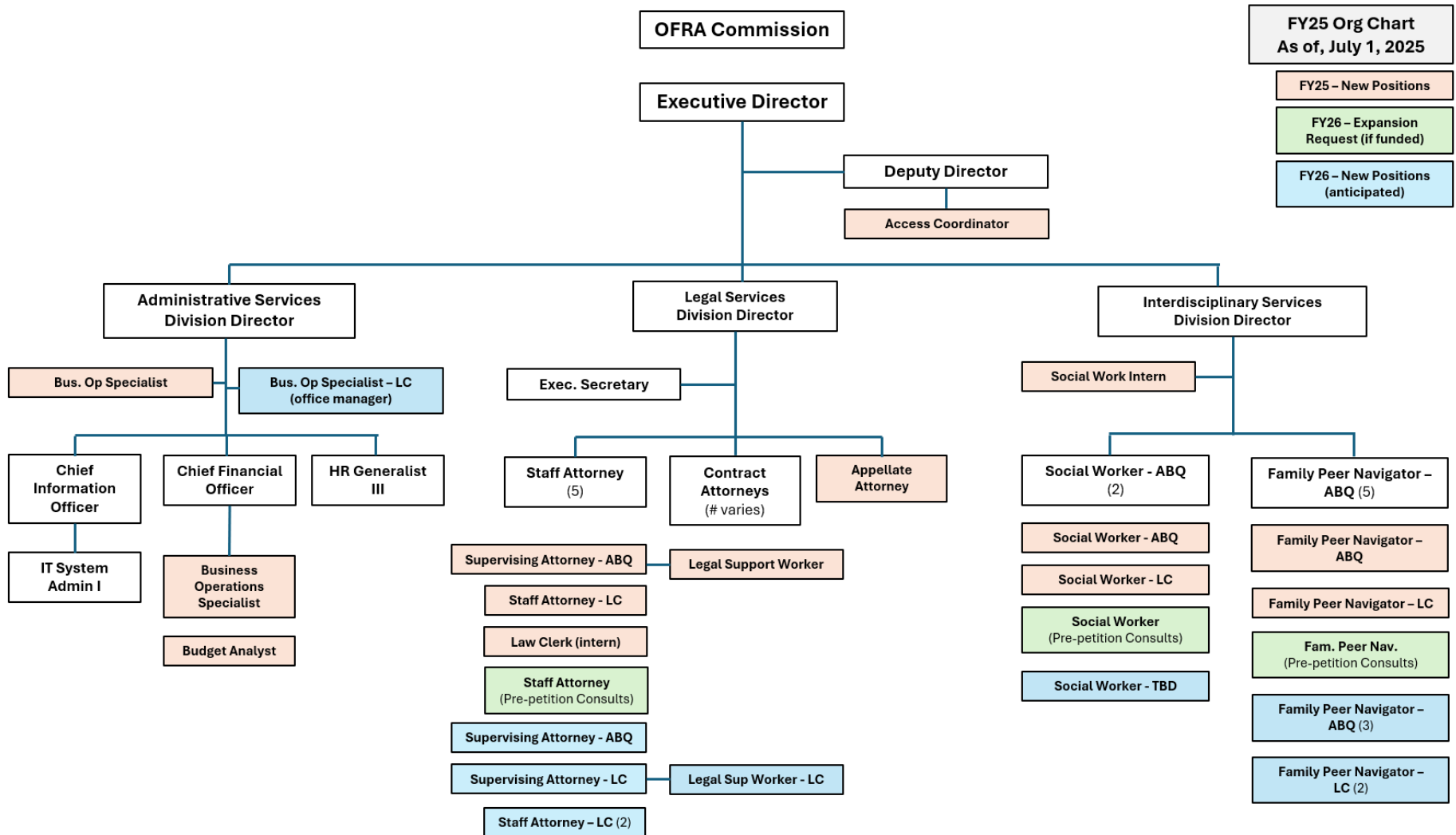
- A. The agency has no special, supplemental or C2 funding requests.
- B. The agency has no C2 funding requests.
- C. The agency has no prior C2 appropriations.

### REQUEST FOR REAUTHORIZATION OF C2 APPROPRIATIONS

Information Technology Request for Reauthorization of C2 Appropriations			
Agency Name		Agency Code	
Lead Agency Name Listed on Appropriation		Project Name	
Source of Authorization (e.g. Laws 2022, Chapter 54, Section 7 (12) or Grant/Federal Fund #)		Appropriation Amount (in thousands)	Remaining Balance (in thousands)
		0.0	0.0
		0.0	0.0
		0.0	0.0
		0.0	0.0
		0.0	0.0
		0.0	0.0
Total amount appropriated for project life (in thousands)		Will the project be completed within the next fiscal year?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Reason for Requesting Reauthorization			

TABLE VI.1: Request for Reauthorization of C2 Appropriations

# APPENDIX A-I: AGENCY ORGANIZATION CHART





## APPENDIX A-II: IT ORGANIZATION CHART



# APPENDIX A-III: C2 IT DATA PROCESSING CSEF

## APPENDIX A-III: C2 IT Data Processing CSEF

### C2: Information Technology Data Processing - Computer Systems Enhancement Fund (CSEF)

Agency Name	Agency Code	Project Name			
Multi-Agency Project	Participating Agencies	Priority	Projected Start Date	Projected End Date	
Yes/No					

Revenue Project Cost (dollars in thousands)					
Category or Account Description	FY24 & Prev Actual	FY25 Budget	FY26 Request	FY27 Request Estimate (If any)	Total
General Fund (CSEF)	0.0	0.0	0.0	0.0	0.0
Other State Funds (*specify funds below)	0.0	0.0	0.0	0.0	0.0
Federal Funds	0.0	0.0	0.0	0.0	0.0
Internal Svc Funds/Interagency Transfer	0.0	0.0	0.0	0.0	0.0
<b>Total</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>
*If Other State Funds, Specify Funding Source/Fund Name					

Expenditure Categories (dollars in thousands)					
	FY24 & Prev Actual	FY25 Budget	FY26 Request	FY27 Estimate	Total
Personal Services & Employee Benefits	0.0	0.0	0.0	0.0	0.0
Professional Services	0.0	0.0	0.0	0.0	0.0
Travel/Lodging	0.0	0.0	0.0	0.0	0.0
IT Hardware	0.0	0.0	0.0	0.0	0.0
IT Software	0.0	0.0	0.0	0.0	0.0
Other	0.0	0.0	0.0	0.0	0.0
<b>Total</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>

	Print Name	Phone	Email Address	Date
Agency Cabinet Secretary/ Director (Mandatory)				
Chief information Officer or IT Lead(Mandatory)				
Chief Finance Officer / Budget Director (Mandatory)				

**Agency Cabinet Secretary/Director Signature** \_\_\_\_\_

**Chief Information Officer/IT Lead Signature** \_\_\_\_\_

**Budget Director Signature** \_\_\_\_\_